



Compliance & Investigations

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Press Statement

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IMMEDIATE RELEASE

**G4S Compliance & Investigations launches “OneSource” version 4.1, the latest evolution in investigation and technology vendor management platforms, yielding measurable returns and verified outcomes within the claims investigation process.**

**Raleigh, NC**, February 23, 2009 – G4S Compliance & Investigations launched “OneSource” version 4.1, the latest evolution in an expert driven program providing a single platform for engaging, managing, reporting and distributing multiple investigation providers through one integrated process. “OneSource’s” market-leading technology and customized reporting data combines with customers’ best practices to yield measurable returns and verified outcomes for G4S clients.

Organizations are under ever increasing pressure to leverage data and existing investments to drive success. G4S helps organizations meet the challenge with this latest enhancement to the industry’s first and most complete Vendor Management Solution, “OneSource.” Due diligence, licensing requirements, insurance certificates and triage functions are all built directly into the program.

G4S helps clients maximize vendor relationships by negotiating rates, eliminating unnecessary expenses and verifying outcomes. G4S’s technology helps customers track investigator performance and increase the overall program results. “OneSource” helps to eliminate client headaches by providing integrated online scheduling, credentialing, billing and other administrative functions that were costly and insufficient before “OneSource.”

The leading vendor management platform anywhere is now even better. “OneSource” gives customers the power to analyze and manage data in more rapid ways with its new reporting engine and embedded procedures for managing, compliance and optimization. Customers can achieve better performance based outcomes while quickly deriving value from all the reporting tools. These technologies help companies achieve what President, Michael J. Malone calls ‘OneSource’ v 4.1 for maximizing vendor performance, compliance and measurable ROI.

“OneSource” is revolutionary and evolutionary, built on a foundation of proven, stable and integrated technologies and service level platforms. Businesses burned by multiple vendors who are more interested in their own profits than overall customer value will appreciate G4S’ unrelenting focus on innovation and technology driven solutions.

"With its enhanced analytics, seamless data integration, improved customer interface and shared processes “OneSource” will help adjusters make informed accurate decisions. “OneSource” will become even more widespread and useable throughout an organization, ‘OneSource’ v 4.1 is a major launch for G4S and its customers," Malone said. "The ‘OneSource’ platform goes beyond traditional vendor management in providing a foundation for collaborative data integration, advanced technology and timely reporting."

**KEY ELEMENTS OF “ONESOURCE” v 4.1:**

G4S’ annual investment in research and development ensures that G4S will help customers transform how their claim processes work. It will drive credentialing, compliance, service level expectations, outcomes and performance measurements, cost management, front-end triage and back-end delivery all integrated into one seamless process.

“OneSource” provides an easy approach for vendor management. No other compliance and investigation partner provides such robust technology, claims management and a convenient platform to access all of your critical data. This approach helps companies evaluate effectiveness through smaller focused channels, resulting in a faster closure time on claims and significant cost savings per claim file.

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“OneSource” offers a new set of optimization procedures that incorporate powerful investigation practices. For example, adjusters can leverage “OneSource’s” versatile program capabilities to discover the best possible balance between risk and return, a key competitive advantage.

“OneSource” breaks down multiple communication channels through enhanced collaboration with data integration. Components can be accessed more easily and users can monitor, communicate and triage more efficiently.

Claims associates rely on “OneSource” because G4S delivers, year in and year out. “OneSource” v 4.1, with its new analytical and data integration capabilities and improved implementation and management, demonstrates innovation, a hallmark of both G4S and its clients.

**For More Information visit [www.cni.g4s.com](http://www.cni.g4s.com)**

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### **About G4S Compliance & Investigations**

G4S Compliance & Investigations is a global leader of fraud abatement & corporate compliance solutions. Our value added Solutions include: Insurance & Risk Management Solutions, Human Resources & Employment Solutions, Corporate Security Solutions and Compliance & Training Solutions. G4S Compliance & Investigations has revolutionized the insurance industry as a “OneSource” solution to help combat fraud. G4S is the largest employer quoted on the London Stock Exchange and has a secondary stock exchange listing in Copenhagen. G4S has operations in over 110 countries and over 570,000 employees. For more information on G4S Compliance & Investigations, visit [www.cni.g4s.com](http://www.cni.g4s.com).

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