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Press Statement

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IMMEDIATE RELEASE

G4S Compliance & Investigations Announces Safe2Say v3.0 – Providing organizations with an integrated solution boasting greater web analytics integration, enhanced results analysis, visual layout improvements and a new Safe2Say logo

Raleigh – (April 13, 2009) – Leading hotline provider G4S Compliance & Investigations unveiled its Spring '09 software update, adding advanced functionality to its industry-recognized on-demand hotline phone and web-based solution "Safe2Say". Software enhancements in Spring '09 help communication specialists and case managers improve the effectiveness of call intake, more efficiently manage calls and interviews, view and manage incident reports and case details. Collectively, these enhancements produce a greater level of understanding to help resolve cases.

"As more companies leverage incident data from other applications, such as Siebel, G4S Compliance & Investigations' ability to integrate that data and incident reporting with case management will drive further value for our customers," said Michael J. Malone, president of G4S Compliance & Investigations. "Our Safe2Say v3.0 release is full of enhancements that help organizations achieve a culture of ethics within their organization."

Safe2Say v3.0 Upgrades include:

- G4S Compliance & Investigations' integration with Siebel or other information collected outside the Safe2say application. This integration enables users to import data from other applications and easily incorporate intake channels outside the Safe2Say software. Customers can now enter in-house reported incidents directly into the Safe2Say platform. Once entered, an incident report is automatically generated, bypassing the notification matrix, and added to the Safe2Say case management workflow where it can be managed and reported against with existing cases. This provides a streamlined integration or migration and provides a complete overview of all incidents and resolutions.
- Enhanced architecture. Stronger compliance is achieved by automatically reconciling data and consolidating critical information. The Safe2Say application now displays client specific "Default Instructions" to a communication specialist when starting a new call. This feature enables immediate and automatic access by the communication specialist to view client customized policies and procedures prior to starting a new interview.
- Advanced Results Analysis Tools. Improved rich, graphical reporting complements G4S Compliance & Investigation's existing real-time tracking data to immediately analyze incident trending over time.
- Custom Emergency Instructions. The Safe2Say application can now be configured to detail geo-specific emergency instructions at the organization level.

What Clients Are Saying:

G4S is committed to providing organizations with a flexible and affordable solution they need to maintain compliance in an ever-changing regulatory environment. Safe2Say demonstrates that Compliance Officers no longer need to rely on costly custom systems. Its standards-based platform and pre-built integrations allow for easy configuration to meet unique requirements and helps ensure the application will meet the needs of business authorities today and in the future.

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About G4S Compliance & Investigations

G4S Compliance & Investigations is a global leader in Enterprise Risk Management solutions. Our value added Solutions include: Insurance & Risk Management Solutions, Human Resources & Employment Solutions, Corporate Security Solutions and Compliance & Training Solutions. G4S Compliance & Investigations has revolutionized the insurance industry as a "OneSource" solution to help combat fraud. G4S is the largest employer quoted on the London Stock Exchange and has a secondary stock exchange listing in Copenhagen. G4S has operations in over 110 countries and over 570,000 employees. For more information on G4S Compliance & Investigations, visit www.cni.g4s.com.

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